

Terms of Service

Coachbar.ai LLC | Effective Date: April 14, 2026

These Terms of Service ("Terms") govern your access to and use of the Coachbar.ai LLC platform, website, and services (collectively, "Coachbar," "Service," or "Platform"). Please read these Terms carefully before using our Service.

By creating an account or using Coachbar, you agree to be bound by these Terms. If you do not agree, do not access or use our Service.

1. Eligibility

You must be at least 18 years old to use Coachbar. By using our Service, you represent and warrant that you are of legal age to form a binding contract and that all information you provide is accurate and complete.

2. Account Registration

To access certain features, you must create an account. You agree to:

- Provide accurate, current, and complete information during registration
- Maintain the security of your password and account credentials
- Notify us immediately of any unauthorized access to your account
- Accept responsibility for all activity that occurs under your account

We reserve the right to suspend or terminate accounts that violate these Terms.

3. The Coachbar Platform

Coachbar is a marketplace connecting individuals seeking to learn AI skills with vetted independent coaches for live 1:1 coaching sessions, Learning Paths, and Sprints. We facilitate these connections but are not a party to any coaching engagement between users and coaches.

Coachbar does not guarantee specific outcomes from coaching sessions. Results depend on individual effort, engagement, and the nature of the subject matter.

4. Coach Responsibilities

Coaches on the Coachbar platform are independent contractors, not employees of Coachbar. Coaches agree to:

- Provide services with reasonable skill, care, and professionalism
- Accurately represent their qualifications, experience, and areas of expertise
- Honor scheduled sessions or provide timely notice of cancellation
- Comply with all applicable laws and Coachbar's community standards

Coachbar reserves the right to remove any coach from the platform for violations of these Terms or community standards.

5. User Conduct

You agree not to:

- Use the platform for any unlawful or unauthorized purpose
- Harass, abuse, or harm other users or coaches
- Impersonate any person or entity, or misrepresent your affiliation
- Upload or transmit viruses, malware, or other harmful code
- Attempt to gain unauthorized access to any part of the Service
- Scrape, crawl, or extract data from the platform without our written consent
- Use the platform to solicit users for services outside of Coachbar in order to circumvent our platform fees

6. Payments and Fees

Certain features and sessions on Coachbar require payment. By providing payment information, you authorize us to charge the applicable fees.

All fees are stated in U.S. dollars. Payments are processed by Stripe, Inc., our third-party payment processor. We do not store your full payment card details on our servers. By completing a transaction on Coachbar, you agree to review and comply with Stripe's Terms of Service and Privacy Policy, available at stripe.com/legal. Fees are non-refundable except as expressly stated in our Refund Policy, available at coachbar.ai, or as required by applicable law. Please note that a 5% cancellation fee may be deducted from eligible refunds where a session is cancelled 12 or more hours before the scheduled start time. No cancellation fee applies where a session is rescheduled rather than cancelled. Full details are set out in our Refund Policy.

We reserve the right to modify our fees at any time with reasonable notice to you.

7. Intellectual Property

All content on the Coachbar platform — including but not limited to text, graphics, logos, software, and course materials created by Coachbar — is owned by or licensed to Coachbar.ai LLC and is protected by applicable intellectual property laws.

You may not copy, reproduce, distribute, or create derivative works from our content without our express written permission.

By submitting content to the platform (such as session notes, reviews, or materials), you grant Coachbar a non-exclusive, royalty-free, worldwide license to use, display, and distribute such content in connection with operating the Service.

8. Privacy

Your use of Coachbar is also governed by our Privacy Policy and Refund Policy, both incorporated into these Terms by reference and available at coachbar.ai. Please review our Privacy Policy to understand how we collect, use, and protect your personal information, including your rights under applicable laws such as GDPR and CCPA/CPRA. Please review our Refund Policy to understand when and how refunds and platform credits are issued.

9. Disclaimers

THE SERVICE IS PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT

LIMITED TO WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. COACHBAR.AI LLC DOES NOT WARRANT THAT THE SERVICE WILL BE UNINTERRUPTED, ERROR-FREE, OR SECURE.

We do not endorse any coach, and coaching sessions do not constitute professional advice in fields such as law, medicine, or finance.

10. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, COACHBAR.AI LLC AND ITS OFFICERS, DIRECTORS, EMPLOYEES, AND AGENTS SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES, OR ANY LOSS OF PROFITS OR REVENUES, ARISING OUT OF OR RELATED TO YOUR USE OF THE SERVICE.

In no event shall our total liability to you for all claims exceed the greater of (a) the amount you paid to Coachbar in the twelve months preceding the claim, or (b) one hundred U.S. dollars (\$100).

11. Indemnification

You agree to indemnify, defend, and hold harmless Coachbar.ai LLC and its officers, directors, employees, agents, and successors from and against any claims, damages, losses, costs, and expenses (including reasonable attorney's fees) arising out of or related to: (a) your use of the Service; (b) your violation of these Terms; or (c) your violation of any third-party rights.

12. Governing Law and Dispute Resolution

These Terms are governed by and construed in accordance with the laws of the State of Florida, without regard to its conflict of law provisions.

Any dispute arising from or related to these Terms or the Service shall first be attempted to be resolved through good-faith negotiation. If unresolved, disputes shall be submitted to binding arbitration under the rules of the American Arbitration Association, with proceedings conducted in Miami, Florida. You waive any right to participate in a class action lawsuit or class-wide arbitration.

13. Changes to These Terms

We may update these Terms from time to time. We will notify you of material changes by posting the updated Terms on our website with a revised effective date and by sending an email notification to the address associated with your account. Your continued use of Coachbar after changes are posted constitutes your acceptance of the updated Terms. If you do not agree to the updated Terms, you should discontinue use of the platform.

14. Termination

We reserve the right to suspend or terminate your access to Coachbar at our sole discretion, with or without notice, for any violation of these Terms or for any other reason we deem appropriate. Upon termination, all licenses granted to you under these Terms will immediately cease.

15. Miscellaneous

- **Entire Agreement:** These Terms, together with our Privacy Policy and Refund Policy, constitute the entire agreement between you and Coachbar regarding the Service.
- **Severability:** If any provision of these Terms is found unenforceable, the remaining provisions will continue in full force and effect.
- **No Waiver:** Our failure to enforce any right under these Terms does not constitute a waiver of that right.
- **Assignment:** You may not assign your rights under these Terms without our prior written consent. We may assign our rights without restriction.

16. Contact Us

If you have any questions about these Terms, please contact us at:

Coachbar.ai LLC

Email: legal@coachbar.ai

Website: coachbar.ai